

DRIVING INNOVATION IN PROCUREMENT



The average error rate on telecom bills is 20%, in favor of the carrier. The TCGi Telecom Expense Management (TEM) solution increases profitability by auditing your invoices and catching those errors. TCGi telecom experts manage your day-to-day activities, streamlining operations, optimizing service and improving invoice accuracy.

Key Benefits of the TCGi TEM Solution

- ◆ On-going rate optimization for voice, data and mobile
- ◆ Effective and efficient resolution of issues and disputes
- ◆ Improved accuracy of invoicing and bill payment
- ◆ Analytics and insights are leveraged to facilitate future negotiations
- ◆ Standardization of policies and procedures

TCGi Delivers Results

Cost-Reducing Analytics

Drive down expenses by gaining visibility and increasing awareness of telecom spend across the enterprise; actionable usage data that enables stronger data driven decisions. Ensure best-in-class contacts

Expense Management

Expert processing of all invoices, auditing and validation of cost, dispute resolution, contract management and managed pay

Guaranteed Conformity

Policy compliance and corporate governance is ensured through the reinforcement of established standards and guidelines.

Elimination of Overspending Through Usage Management

Audit experts identify and manage cost variances; perform dispute and recovery process.



Certified MBE and WBE

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TCGi Service Areas